



COMPLAINTS/REPORTS – EXTERNAL USERS

The Undersigned _____

Born in _____ Province _____ on _____

Resident in _____, _____ no. _____ ZIP Code _____

Mobile _____

Contact email: _____

AS

- Company Organization Citizen Prospective student

SENDS

- The following **report** The following **complaint**

Complaint/report area

- | | |
|---|--|
| <input type="checkbox"/> Services
- Building <i>(please specify)</i> _____
- Room/class <i>(please specify)</i> _____ | <input type="checkbox"/> IT systems and communication
- Building <i>(please specify)</i> _____
- Room/class <i>(please specify)</i> _____ |
| <input type="checkbox"/> Building, infrastructures and logistics
- Building <i>(please specify)</i> _____
- Room/class <i>(please specify)</i> _____ | <input type="checkbox"/> Library services
<input type="checkbox"/> Other <i>(please specify)</i> _____ |

NB: For those who work or study in the University and want to submit reports or complaints, the indications of how to proceed, depending on the role, are available at www.uninsubria.it/segnalazioni-reclami

Problem description:

I agree to the treatment of my personal data pursuant to the General Data Protection Regulation (GDPR, EU Regulations no. 2016/679) for the purposes connected to the requested service. The documents on the treatment of personal data are available at: www.uninsubria.it/protezione-dati-personali

(place) _____, *(date)* _____

Applicant's signature

(Identity confirmed prior to exhibition or submission of a photocopy of an ID document)

Thank you! Your reports help us improve our services. We will provide an answer as soon as possible.

TO FORWARD TO: archivio.generale@uninsubria.it

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